

POLÍTICA DEL SIG

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10/01/2023	

The senior management of Cardtech Ecuatoriana SA, an auxiliary company of the Financial System, which provides financial card personalization services, ATM leasing and sales services, is aware of the importance of:

- The quality,
- Safety and Health at work,
- Environment,
- Information Security in all environments administered and managed by Cardtech Ecuatoriana SA (Local and in the Cloud),
- The protection, correct treatment and operation of the personal data of Clients, Suppliers, Collaborators, Shareholders and related entities, in all environments administered and managed by Cardtech Ecuatoriana SA (Local and in the Cloud),
- The stability and Continuity of the Business in all the environments administered and managed by Cardtech Ecuatoriana SA (Local and in the Cloud),
- The eradication of bribery and money laundering and financing of crimes,

thus, commits itself to an integral development on:

- The satisfaction of the expectations, needs and growth opportunities of our clients, in a safe and sustainable way, adapting to the new demands of the market with high quality standards.
- Permanently promote the continuous improvement of the effectiveness and efficiency of the Integrated Management System, providing the necessary resources for its implementation and strengthening.
- Provide safe and healthy working conditions to prevent work-related injuries and ill health, which in turn can potentially affect our suppliers and customers.
- Manage and eliminate hazards and reduce risks to Occupational Health and Safety (OSH), which are generated as part of the execution of their activities and the improvement of the work environment.
- Uphold consultation and participation channels for employees and their representatives.
- Keep an equal work environment free of discrimination.
- Ensure the protection of the environment, including the prevention of contamination by the activities carried out by the organization, as well as the management of waste segregation, promoting the sustainable use of resources, recycling and the correct final disposal of our waste in all the organization's activities, including those generated in the personalization area and from the leasing/sale of ATMs.
- Make sure the confidentiality, integrity and availability of customer and organization information in accordance with applicable requirements.
- The sending of sensitive information of the organization such as contracts, confidentiality agreements, commercial proposals, communications associated with SLA, among others, either physically or digitally, can only be done with legal instances or with the parties directly involved.
- Certify that the treatment of documentation, product designs and procedures, engineering improvements and/or systems developed in Cardtech Ecuatoriana SA, are treated as confidential information in protection of know-how and copyright.
- Have controls over suppliers, customers, the organization and collaborators to prevent money laundering, financing of crimes, compliance with the Code of Ethics, prevention and eradication of bribery and/or bribery actions or events.



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- Be committed to fostering an anti-bribery culture that guides the actions of employees and interested parties, respecting the principles of integrity, independence, transparency, customer orientation, honesty, competitiveness, responsibility, respect, leadership attitude, teamwork, ecological awareness, work environment, information security. This commitment also covers compliance with applicable national and international anti-bribery laws and the requirements of the anti-bribery management system and the prevention of money laundering and crime financing.

- Encourage collaborators and interested parties to submit concerns in good faith related to the violation or possible violation of this policy, guaranteeing that there are no retaliations or any act that harms or goes against the rights of our collaborators or partners of business.
- The Compliance Officer is assigned the authority, competence and independence to act as the person in charge of Anti-Bribery Management, as established in the internal documents.
- Bribery is prohibited in all its processes, products and services and interested parties are warned of the consequences and/or sanctions to which they are subject in application of due process, in case of violation of the provisions of this policy, in the Code of Ethics and other regulations of the organization.
- Strictly comply with the legal requirements applicable to the MS and other applicable requirements.
- Promote and encourage job training and raise awareness among our collaborators of the principles established in this policy for the adoption of these commitments to their collaborators.
- Ensure business continuity in accordance with legal and contractual requirements, and the protection of collaborators, as well as the protection and availability of information, including Personal Data, in all settings and environments that Cardtech Ecuatoriana SA operates or provides services

This policy has been elaborated in compliance with the purpose and context of the organization, and in line with the strategic direction, in the same way it was submitted to the collaborators in a participatory scenario. Likewise, it is a frame of reference to establish objectives of our Integrated Management System.

This policy will be reviewed in search of continuous improvement and will be updated, shared with employees and made available to relevant interested parties.

Cesar A. Gonzalez V.
Director of Operations and Technology